



Registration Policies:

Cancellation Policy:

Written cancellation notice is required and must be received by February 14, 2020. A 25% service fee will be retained on all cancellations. No refunds can be given after February 14, 2020. Cancellations received after February 14, and registrants who fail to attend the conference are liable for the full registration fees.

Substitution Policy:

Written substitution must be received by February 14, 2020 to be processed before the event. Substitutions needed after February 14 must be done onsite.

Please mail or fax cancellations/substitutions in writing to:

Utility Management 2020
c/o Experient
5202 President's Court, Ste. 310
Frederick, MD 21703

Mailed cancellations and substitutions must be received, not postmarked, by February 14, 2020.

Fax: 1-888-772-1888 (toll free), 301-694-5124 (International residents) (No cover page please)

Payment

WEF accepts VISA, MasterCard, and American Express. Checks and Wire Transfers are accepted until February 14, 2020 for a \$25 fee. Early rates will not be honored if the check/wire transfer is received after the January 17 early rate deadline. Cash payments are accepted onsite only.

Note:

- *Registrations cannot be processed without payment.*
- *Please do not mail or fax registration payments after February 14. You may register online or bring your payment onsite.*
- *A Purchase Order is not a form of payment for your registration. Payment must be submitted upon receipt of invoice.*

Consent to use photographic images

Authorized media representatives and filming crew may be present at Utility Management. By attending the conference, you give your express consent to be included within any film, photograph, audio recording and/or visual recording ("Footage"), the copyright of which shall be owned by WEF. You further hereby agree that any such footage may be used by WEF in any and all media to promote the organizations and its events, services, and community.

Release and Assumption of Risk

By registering for Utility Management, attendees attest that they are aware of the common dangers of travel and participating in the meeting/events and will assume all personal liability for their participation in Utility Management.

Consent to receive SMS (short message service) alerts

By providing your mobile phone number to WEF, you consent to receiving text messages alerts in the event of an emergency. WEF does not charge for this service, but standard text messaging rates may apply as provided in your wireless plan (contact your carrier for pricing plans and details). If you do not wish to receive emergency alert messages, you will be given the opportunity to opt-out during the registration process.