

 Water Environment Federation the water quality people™	Water Environment Federation (WEF) Attendee Terms and Conditions
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By registering for and participating in any event hosted by Water Environment Federation® (“WEF®”) and American Water Works Association (“AWWA”) including its 2026 Utility Management Conference™ and/or the Young Professionals Summit (“Event”), you, on your behalf and on behalf of any other third party acting on your behalf (collectively “you” or “Attendee”) hereby agree to these Terms and Conditions, with WEF and/or AWWA as follows:

1. **HEALTH & WELL-BEING PROTOCOLS:** While there are currently no protocols in place, in the event protocols are needed, all AWWA/WEF The Utility Management Conference™ and/or the Young Professionals Summit attendees agree to follow all Health & Well-being protocols implemented on-site for the event. We will continue to closely monitor all conditions related to COVID-19 between now and the start of the event and reserve the right to modify health screening protocols in our sole discretion. WEF and/or AWWA will inform you of any such changes, and as a condition of participation, you agree you will follow these protocols. Should you fail to observe any of the protocols, WEF or AWWA may remove you from the Event without refund.
2. **CONSENT TO RECORD.** By participating in the Event, Attendee agrees that its name, photograph, voice, biographical information, likeness, name, comments, voice, persona, writings and/or personal property recordings, children (if applicable), testimonial, endorsement and any intellectual property rights on all elements contained in or resulting from participation in the Event (collectively the “Likeness”) shall be captured, displayed, and may be used in any and all media or forms by WEF and/or AWWA or third parties without compensation or notice, including for promotional or advertising purposes.

WEF and/or AWWA may hire professional service providers (photo/video/streaming/audio) to document and display the event experience. WEF and/or AWWA may also use social media to post real-time photos and videos to its social media feeds and display select submissions from those feeds on monitors throughout the event venue. Attendees, speakers, sponsors, and exhibitors are encouraged to capture their event experiences and post their own social content from the event (text, photos, audio, video, streaming), provided it does not infringe upon the rights of any attendee, speaker, sponsor, exhibitor, third party, or WEF and/or AWWA. Such infringement would include, but is not limited to, defamation or infringement of intellectual property rights. In the event an Attendee requires a release or permission to protect the rights of a third party, obtaining such a release or permission shall be the sole responsibility of the Attendee.

Attendee further grants WEF and/or AWWA and third parties a royalty-free, perpetual, irrevocable license to reproduce, distribute, publicly perform, and publicly display the Likeness, including any associated intellectual property, such as images, text and materials included or depicted therein, in whole or in part, in any manner or medium now or hereafter known or devised, to prepare derivative works based upon the Likeness, and to grant sublicenses to third parties to exercise these licensed rights. Attendee understands and agrees this permission signifies that photographic or video recordings and Attendee may be electronically displayed, reproduced, recreated, recorded, performed, exhibited, distributed, copied, edited, changed, modified, added to, subtracted from, re-titled and adapted, and otherwise used and exploited

without having to give any compensation or attribution to Attendee or any third party via the Internet, email or in other public educational settings without notice.

3. **NO RECORDING.** Attendee further agrees Attendee shall not use any audio or video recording technology (including devices with digital camera functionality, such as smartphones or tablets, and recording software, such as screen capture or similar software) during a presentation and not record or photograph any speakers or any presentation at the Event, unless expressly permitted by WEF and/or AWWA. Attendee shall not make any part of the materials presented at the Event (any “Materials”) public or issue any press releases related to the Event without express prior written approval from WEF and/or AWWA (“Public Statements”). Among any other remedies available to it, WEF and/or AWWA expressly reserves its right to terminate Attendee’s participation in the Event immediately upon notification that any Public Statements have been distributed in violation of this provision and obtain an injunction to enjoin any further dissemination of Public Statements in violation of this provision, in addition to any other remedies available to WEF and/or AWWA.
4. **SUITCASING.** Suitcasing, the act of soliciting business in public spaces, including hotels or other booth or kiosk spaces, by any person or company that is not exhibiting at AWWA/WEF The Utility Management Conference™ and/or the Young Professionals Summit, is prohibited. Any violation of this requirement will result in the termination of the existing contract or registration without a refund.
5. **PARTICIPATION.** You agree to contribute Personal Data for the purpose of participating in the Event. You represent and warrant that the Personal Data you provide to the WEF and/or AWWA shall be accurate and complete. You agree to provide truthful and accurate registration information as requested by WEF and/or AWWA; and to promptly inform WEF and/or AWWA of any changes to your registration information. Such Personal Data will only be used by WEF and/or AWWA as reasonably required for providing services as contemplated hereunder. You understand that your user activity and overall presence at the conference will be monitored by our Registration Vendor, Maritz.
6. **CANCELLATION AND SUBSTITUTION. Cancellations/Refunds:** All cancellations must be received in writing and sent to Maritz. WEF will charge a 25% cancellation fee for cancellation requests received by Friday, March 13, 2026. **NO** refunds will be issued for cancellations requested **after Friday, March 13, 2026**. Rather than cancelling, attendees are encouraged to consider sending a substitute.

Substitutions: An organization may submit a request to substitute one person for another in writing prior to Friday, March 13, 2026. Submit your substitution request to Maritz. After March 13, 2026, substitutions must be done onsite at The Charlotte Convention Center beginning March 23 – 27, 2026.

Note: If you paid a member rate, but your substitution is a non-member, the substitute will need to pay the difference in cost; however, if the substitute rate is lower than the originally paid, you will not receive a difference in the price

7. **VIEWS.** The views expressed by any event attendee, speaker, exhibitor, or sponsor are not necessarily those of WEF and/or AWWA. All event attendees, speakers, exhibitors, and sponsors are solely responsible for the content of any and all individual or corporation presentations, marketing collateral, advertising, and online content (collectively “Content”). WEF and/or AWWA shall not be liable for any claims arising out of or related to the views and Content.

- 8. TECHNOLOGY USE.** You acknowledge that your use of technology during the Event is not guaranteed. WEF and/or AWWA and its vendors will use their best efforts to communicate with attendees regarding camera use in devices and computers, mobile app capabilities in iOS and Android, audio settings and headset use, and stylus use in the Event platform.

In no event shall WEF and/or AWWA be held liable for interruptions to Internet access, power access, video camera access, or audio capabilities, nor of any similar interruptions to the virtual event platform for the duration of the posted Event website.

- 9. DRESS CODE.** The dress code at Event is business casual. You are required to adhere to this dress code during Event including, but not limited to, live video chat.

- 10. CODE OF CONDUCT:** WEF and/or AWWA is committed to providing a professional, safe, and welcoming environment during its in-person and virtual events for all water professionals and their guests. WEF and/or AWWA expects all attendees, exhibitors, speakers, sponsors, media, and other participants to uphold our commitment to diversity and inclusion by helping us provide a positive conference environment for everyone.

As a conference participant, you agree to the following:

- To treat all individuals with respect and create a collegial, inclusive, and professional environment.
- To value a diversity of views and opinions by communicating openly with respect for others.
- Not to verbally abuse any individual or to discriminate, harass, or intimidate on the basis of gender, race, gender identity and expression, sexual orientation, physical or mental disability, physical appearance, age, religion, national origin, veteran status, citizenship, or professional rank.
- To abide by the Compliance with Antitrust Laws section of this [WEF Event Code of Conduct](#).

Anyone requested to stop unacceptable behavior is expected to comply immediately. WEF and/or AWWA management may take any action deemed necessary and appropriate, including removal from the event (and any remaining portions thereof) without warning and without refund of the registration fee.

Additionally, if you are a WEF and/or AWWA Member, you agree to uphold the WEF and/or AWWA Member Code of Conduct while attending the Event.

Reporting Concerns

In the event a matter must be addressed immediately, you may email the WEF executive director at executivedirector@wef.org.

- 11. FIREARMS.** Firearms, weapons (including weapon replicas), ammunition, dangerous or hazardous devices or substances, and illegal items are prohibited at the Event. WEF and/or AWWA participants acknowledge all bags are subject to search and metal wand screening.
- 12. INDEMNIFICATION.** Attendee, on behalf of yourself, and your successor, heirs and/or assigns (collectively the “Indemnifying Party”) agrees, at its own expense, to indemnify, defend, and hold harmless WEF and/or AWWA, its affiliates, officers, board, staff, representatives, agents, members, and employees (each the “Indemnified Party”) against any demands, actions, suits

(including, but not limited to, suits arising from infringement of copyright, proprietary rights of claim of libel, obscenity or invasion of privacy that may arise out of any party of participation in the Event), damages, settlements, judgments, costs, liabilities, losses, claim, and expenses, including reasonable attorneys' fees and costs, of whatever kind or nature (collectively "Claims") incurred by any Indemnified Party, as a result of the Indemnifying Party's willful misconduct, gross negligence, negligence, or any violation of any federal or state law, rule or regulation. The Terms and Conditions shall survive the termination of the Event.

- 13. VIOLATIONS.** You acknowledge that any violation of these Terms and Conditions may result in WEF and/or AWWA issuing you a verbal warning, removing you from the Event without refund, restricting you from attending future events, and revoking your membership in WEF and/or AWWA. Please indicate your acknowledgement and acceptance of these Terms and Conditions by checking "I Agree".