

Attendee

WHAT TO KNOW BEFORE YOU GO

Insider's Guide: What to Expect!

Explore the [WEFTEC Insider's Guide](#) for essential tips to help you make the most of your time before, during and after WEFTEC.

Safety and Security

Review guidance and resources for improving your [safety and security](#) at the convention center and while you are exploring the city.

Get Your Attendee Badge

Badge Pickup is available at the following locations:

- Ernest N. Morial Convention Center, lobby A and hall G.
- Louis Armstrong New Orleans International Airport, baggage claim, between doors 3 and 4
- Hilton Riverside hotel, convention registration desk, street level
- Sheraton New Orleans Hotel, Rhythms Ballroom, 2nd floor

[View hours](#) for each location. Bring this email with you to expedite Badge Pickup.

If you want to make changes to your badge/registration – for example, correct a misspelling or add a pre-conference workshop – you can do so only at Full Service Registration at the Ernest N. Morial Convention Center.

WEFTEC Wellness Challenge

Join the WEFTEC Wellness Challenge and enjoy some healthy competition with your peers as you walk your way through WEFTEC. Earn one point per step while earning a chance to win prizes and working your way up the leaderboard. Visit the [Wellness Challenge](#) page for information on prizes and how to join.

STEM Kit Building Activity

Be sure to stop by Hall G in the Ernest N. Morial Convention Center to help build STEM kits to support [Community Works of Louisiana](#). Their program increases equitable access to innovative in-school, after-school, and summer enrichment programs that engage young in the Greater New Orleans area. [View details](#).

Shuttle Bus Service

Complimentary shuttle bus transportation is available Sunday – Wednesday, October 6 – 9, between most conference hotels and the convention center in the morning and evening. [View bus times, locations, and routes](#).

Convention Center Parking

Parking is available at the Convention Center for a daily fee (no in-and-out privileges). [View maps and rates of parking areas](#)

Stay Connected

We have a variety of options to keep you connected at WEFTEC.

- **Wi-Fi**
Complimentary wireless internet service is available in meeting rooms, public spaces, and in designated exhibit hall hotspots at the Ernest N. Morial Convention Center. The bandwidth/speed is best suited to checking e-mail and basic web browsing; not to streaming video or large data downloads. Connectivity is not guaranteed. Select the WEFTEC wireless network from the list of available networks on your device. Open a web browser (if one does not open automatically) to accept the terms and conditions.
- **WEFTEC 2024 MOBILE APP**
<https://weftec24.mobile.mapyourshow.com>
Log in to the Mobile App using your email address and Confirmation ID listed above.

Questions

If you have questions or need assistance regarding your registration, please visit Attendee Customer Service in Hall G at the Ernest N. Morial Convention Center during [registration hours](#), or call 864-208-3376 Monday – Friday 9 a.m. - 5 p.m. Eastern Time or click the link above to access your registration dashboard.