

RMWEA Strategic Communications



Who we are!

Kacie Allard

Deputy Director – Business Solutions South Platte Renew Englewood, Colorado

- Trustee
- Past Communications Committee Co-Chair



Hannah Fodor

Associate Carollo Engineers, Inc. Littleton, Colorado

- RMWEA Vice President
- Led creation of new Communications Committee



Agenda









Discovering RMWEA



Today

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Socky Mountain Water ironment Association ting Water Professionals



1936 - Rocky Mountain Sewage Works Association

1951 - Rocky Mountain Sewage and Industrial Wastes

1962 – Rocky Mountain Water Pollution Control Association (RMWPCA)

Early 1990s – Rocky Mountain Water Environment Association





Vision, Mission, Values

- Developed an *ad hoc* committee
- Identified desired RMWEA culture
- Determined the values
- Identified the <u>Vision</u> and then the <u>Mission</u>

VMV statements guide the brand strategy and serve as the basis for developing the brand's identity.

These statements are the words used to explain an organization's purpose and direction.



Presenting RMWEA



RMWEA was founded in 1936 as the Rocky Mountain Sewage Works Association, and since that time has provided its members with the most current information on water quality issues, technology, regulatory changes, and the latest research developments. RMWEA is a Member Association of the Water Environment Federation, (WEF) an international organization with over 40,000 members worldwide. Our association functions through a committee structure.

The Executive Committee is the governing body, and is comprised of elected RMWEA members. Through committee membership and involvement, members volunteer their experience and expertise to support the Association. Members assist with the development and presentation of seminars and conferences on subjects ranging from wastewater treatment practices to beneficial reuse of biosolids.

RMWEA Vision

Elevating Water Professionals

Our Mission

Fostering an environment of learning, networking, and enjoyment while providing value to our members.

RMWEA Values

Collaborative: Leveraging our collective knowledge and experience to advance the water industry. Professionalism: Operating with integrity to do what's right for our members. Passionate: Believing in what we do drives us to always improve. Connection: Bringing people together to cultivate meaningful, professional relationships. Service: Providing members with the resources and training to achieve their goals.





Communicating our Message



Formation of Communications Committee



Outcome from Winter Planning Meeting (January 2019)

Ad-hoc Communications Committee

- Current needs: communicating TODAY with members
- Future needs: framework for establishing Communications Committee
- Smooth transition



Communications Committee (Comm Comm)

• Outreach to members

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- Unify Colorado, New Mexico,
 Wyoming
- Support already stretched volunteers

PROPOSED RMWEA Communications Committee Plan



(Proposed) Communications Committee Plan

Background

Purpose: The purpose of this Plan is to prepare a strategy for operating the newly formed Communications Committee to serve RMWEA and its members.

Overview and Table of Contents:

- Committee Charter
- General Operational Communications Plan
- Committee roles
- List of procedures to be updated or created
- · Initial list of initiatives (near-term and long-term) for Communications Committee to implement
- Initial operational budget for 2019/2020

Communications Committee Charter

Vision

To help RMWEA communicate effectively to our members.

Mission

To unite all communications functions of RMWEA into one functional group to manage the dissemination of information and activities of the organization as a way to share material among RMWEA members.

Goals

The Committee is responsible for the following activities:

- Manage and continually assess RMWEA's existing and future publications including weekly eNewsletters and eBlasts, leaflets/brochures, and publications that may result from conference sessions.
- Seek and implement new means of communicating with members and non-members as needed.
- Solicit feedback as needed on RMWEA communication and outreach initiatives.
- Manage the ongoing development and use of RMWEA's use of social media.
- Provide marketing for RMWEA publications, events and social media accounts.
- Oversee RMWEA's branding, including reviews as needed and any necessary refreshing.
- Ensure that content on the RMWEA website is accurate and current.
- Advise RMWEA board and any other appropriate RMWEA committees on matters related to communications.
- Help RMWEA Committees:
 - Develop messages to deliver to the membership and suggest new initiatives to keep the organization on the cutting edge of communication within the wastewater industry.
 - Distribute and design printed publications, emails, social media content and website info to announce industry news, event announcements and training opportunities.



Prioritizing Initiatives



- Low hanging fruit
- Near-term goals
- Executive Board consensus
- Comm Comm call for

volunteers





BRAND



Creating a Visual Brand



Hiring a consultant

Why hire a consultant for your branding?

1. They are professionals

2. High quality product

3.Best utilization of volunteer time









- Too complex (37 parts, 5 colors and color gradation)
- Tagline too small
- "RMWEA" looks fuzzy

- Simplified (2 colors)
- No tagline
- "RMWEA" is crisper
- Option to include full organization

name and tagline to the right



Rocky Mountain Water Environment Association Elevating Water Professionals

Colors and Fonts

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PRIMARY	PANTONE	СМҮК	RGB		
1. DARK BLUE	PMS 2945C	C100 M73 Y20 K05	R2 G82 B130		
				PRIMARY FONT	SECONDARY FONT
2. LIGHT BLUE	PMS 3005C	C100 M46 Y00 K00	R2 G119 B192		
				Verdana Regular	Times Regular
COMPLEMENTARY	PANTONE	СМҮК	RGB		
3. GREEN	PMS 363C	C100 M29 Y100 K0	R0 G134 B74	Verdana Bold	Times Bold
4. BROWN	PMS 477C	C53 M66 Y62 K43	R89 G66 B63	Verdana Italic	Times Italic
				Verdana Bold Italic	Times Dold Halis
5. YELLOW	PMS 130C	C0 M02 Y100 K0	R245 G168 B0	Verualia Dolu Italic	Times Bold Italic
6. GREY	PMS 432C	C79 M64 Y52 K44	R50 G62 B72		



Investment in Branded Material

Deliverables:

- Logo refinement
- Brand guidelines
- Branded templates
 - Letterhead
 - PowerPoint
 - Flyer
 - Trifold Brochure
 - E-Newsletter



Investment: \$7,500





Implementation





Why Videos?

- Public demand for video content
- Bolster RMWEA's online presence
- Fun and engaging project





Vendor Selection



Denver Film Company

- Continuity with WEF
- Passion and knowledge for the industry
- Lowest quote



Vision Video

Overview

- 3-5 minute video about RMWEA
- Audience: industry professionals
- Images: Aerial footage and images of people working taken at various facilities
- Featured on RMWEA's website, on social media and at events/conferences
- Voiceover and engaging music
- Call to action: get involved with RMWEA





Execution

Vision Video

- DFC developed the script
 - 2 rounds of edits
- Filming
 - 2 days at 4 different facilities
 - RMWEA coordinated
- Editing
 - 3 rounds of edits





Careers in Water Video

Overview

- 5 minute video about wastewater careers
- Audience: students and individuals looking for a career change
- Featured on RMWEA's website, on social media and at events/conferences
- Mix of interviews, professionals working and voiceover
- Call to action: choose a career in the wastewater industry





Execution

Careers Video

- Developed interview questions
- Filming
 - 2 days at 4 different facilities
 - Additional filming at board meeting
 - Over 30 interviews
- Video Editing
 - Many rounds of edits





Investment in Organizational Videos

Deliverables:

- 2 videos
- B-roll

Benefits:

- Visibility
- Volunteers
- Connectivity



Investment: \$10,800





Brainstorming Activity



Group Activity



Break into groups of five and brainstorm a list of video topics related to our industry



Select one video topic to expand upon and list the following:

- 1. Title
- 2. Length of video
- 3. Target audience
- 4. Main messages (list 3)
- 5. Where and how will video be shown
- 6. Types of images

- 7. Style to convey message
 - Voice over
 - Interviews/people talking
 onscreen
 - Text
- 8. Music
- 9. Call to Action



Other video considerations



- MA is the owner of all B-roll
- Establish a procedure for approval
- Incorporate revisions into quote
- Contingency plan for filming
- Know your social media passwords





Where to go from here

- Social media
- Organization Website
- Collaboration with RMSAWWA
- Brand usage policy beyond traditional communication

Start small

- Annual Conference
 - Logo, Theme, Colors
 - Call for Abstracts
 - Signs
 - Program





Questions



THANK YOU!

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