

NC AWWA-WEA

American Water Works Association
North Carolina Section

wef Member
Association

Board Training

A Pre and Post COVID-19 Comparison



Traditional Process

(Pre-Covid)

- Entire Board
 - Orientation
 - Training/Resource Manual
 - Video
- Board Vice-Chair
 - Transition outline
- Board Chair Elect
 - CEO Symposium (beginning of term)
 - Transition outline
 - Monthly transition planning meeting with Executive Director
 - Participate in weekly check in with Chair and Executive Director
- Board Chair
 - Weekly meetings

New Process

(Post Covid)

- Entire Board
 - Facilitated Training with CEO Symposium content
 - Training/Resource Manual
 - Videos
 - Individual meetings with Executive Director (*Converse with Catrice*)
- Board Vice-Chair
 - Transition outline
- Board Chair Elect
 - Transition outline
 - Monthly transition planning meeting with Executive Director
 - Participate in weekly check in with Chair and Executive Director
- Board Chair
 - Weekly meetings with Executive Director

Route to Facilitated Training



- Budget
- Need for broader Board knowledge
- COVID-19

Facilitated Training Overview

Understanding the Organization

- Perspectives Of Leadership
- Organizational Lifecycle
- Trends In Organizations

Governing the Organization

- Roles & Responsibilities
- Representative Governance Model
- Assessing Leadership Culture

Leading Together

- Thinking & Working Style Preferences

Board Leadership

- Effective Decisions
- Board Norms
- Assessing Performance
- Board Agenda
- Balanced Board
- Tools For Decision-making

Critical Issues for Today's Leaders

- Distinguishing Value Proposition(s)
- Engagement
- Levels of Connection
- Leading Change

Board Feedback

- Great presenter
- Valuable information
- A lot of information for short time period
- Changed their perspective of some current challenges



Questions

