## AZ Water Communication Strategy Branding and Marketing Challenges





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## Who are involved?





### Nashita Naureen Black & Veatch

### Kayla Chan Stantec





### Who else can we not function without?





#### Suzanne Durkin-Bighorn

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### Shana Schwarz

Association Staff staff@azwater.org





## AZ Water Journey

- 2016- Membership Plan
- Separate committees for IT and Comms
- Inconsistent branding and content dissemination, no guidelines
- Perception of AZWater to the external community was nil.

Result: 2018- Communication Plan Broke up the Strategic Plan Identified key objectives and action items Branding Guidelines for Committees





### What have we done



Mktg & Brand Standard Set and provided guidance for: - Font usage

- Colors

**Resources for Committees** 

Resources for Typical Needs:

- Marketing Events
- Branding





### Mktg & Brand Standards

Why? Like all well-known brands, we want to be recognized.

#### What does this mean?

- Visual aesthetics/standards
  - Colors, fonts, feel
- Consistency
  - Getting everyone on board
  - Reminder on logo usage



1.5.2. Never Use the Design on Similarly-Colored Backgrounds



Never use the design on similarly-colored backgrounds. Use a choice from the palette that is appropriate for the background.

1.5.3. Never Rearrange Elements of the Design

### FONTS

#### RALEWAY

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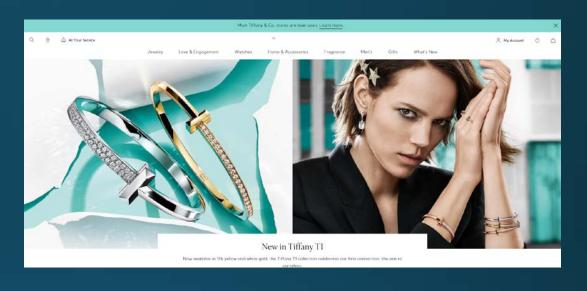


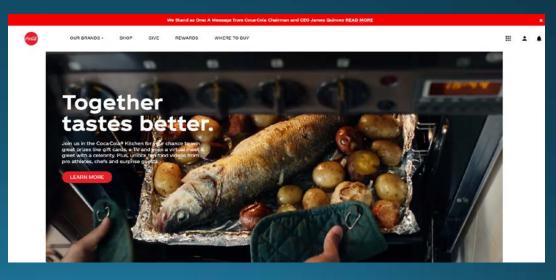


### Think...

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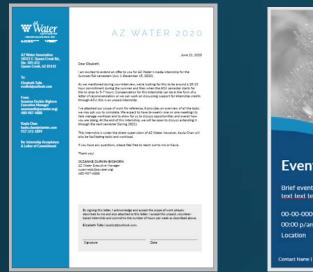


















EVEINI INAIVI Brief event description.

Date Time Location Extra details (in contact into, where to register)







### **Resources!**

Why? To help with consistency and efficiency!

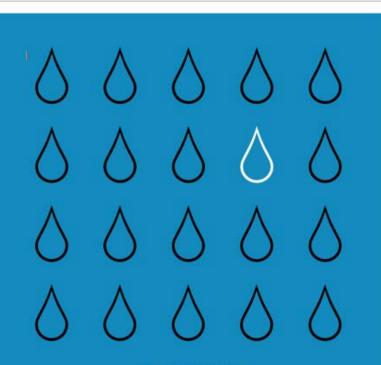
### What does this mean?

• Templates

ASSOCIATION

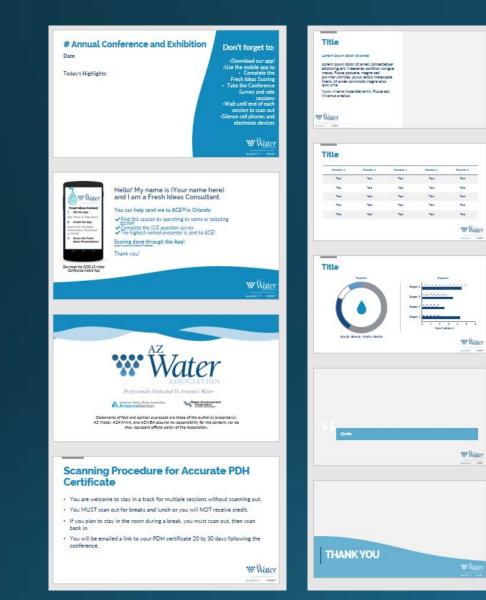
als Dedicated To Arizona's Water

- Flyers, powerpoints, and web pages
- Promotion of events
  - E-newsletters, social media platforms, etc.
- Member Access
  - Maintaining the repository of resources, previously published technical info, for members.
  - Onboarding experience retention



#### • Month 00, 0000 •

EVENT NAME EVENT LOCATION







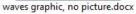




Retreat Flyer.docx











## Challenges so far...

- Internal promotion of the branding
- Consistency
- Manpower
- Shift in mentality
- Wide spectrum of user skill set

What are you struggling with? What have you succeeded on?







# THANKYOU FORYOUR PARTICIPATION



